

County of Santa Cruz – Sewer and Water

Public counter services for Davenport, Freedom, and Santa Cruz County Sanitation Districts, and for CSAs 2, 5, 7, 10 and 20 will be offered through alternate means until further notice.

If you see a SEWER SPILL in the street or flowing into a water body, please immediately call 24hr Dispatch at 831-477-3907

Permits	
Request a Permit:	<ul style="list-style-type: none">You may request a NO-FEE permit for sewer/water service work.Permits will be delivered either via email or in person at the time of inspection.
Contact:	Elsa Felix-Estrada DPW.LateralProgram@santacruzcounty.us 831-454-2237

Inspections	
Request an Inspection:	<ul style="list-style-type: none">Request a FREE inspection for a sewer/water permitted work.Request a FREE inspection to remove a sanitation inspection hold on a building permit.
Contact:	<ul style="list-style-type: none">Call the sanitation inspection hotline at 831-454-2895.Include the project address, permit number, job description, and a return phone number.Please allow 24-48 hours for inspection requests to be processed.

Fees	
Pay sewer/water connection fees:	<ul style="list-style-type: none">Currently, the Sanitation District is only accepting sewer/water fees via mailed checks.Please mail your check (payable to County of Santa Cruz) to 701 Ocean Street Room 410, Attn: Elsa Felix-EstradaInclude project address, permit number, and contact information with your check.A receipt will be emailed to you within 3 days of acceptance.Further steps regarding building permit holds or permit issuance may be discussed with staff via email or phone.NOTE: PERMITS AND INSPECTIONS ARE FREE
Contact:	Elsa Felix-Estrada DPW.LateralProgram@santacruzcounty.us 831-454-2237

Lateral Program	
Questions or Concerns:	Any questions or concerns regarding the sewer lateral video inspection program, including applicable projects, requirements, and status may be conducted via email.
Contact:	Lateral Program Staff DPW.LateralProgram@santacruzcounty.us

General Questions	
Contact:	Elsa Felix-Estrada DPW.LateralProgram@santacruzcounty.us 831-454-2237